

FOR IMMEDIATE RELEASE***Austin Hardware Announces Vicki Konkle as new Inside Sales Manager***

Austin Hardware and Supply, Inc., Lee's Summit, MO, has named Vicki Konkle as Inside Sales Manager. Konkle will be based at the company's headquarters in Lee's Summit, MO and will be responsible for management of all customer service departments at the company's 10 nationwide locations.

Konkle joins Austin with over 13 years of sales support management experience. Throughout her career she has focused on developing and managing sales support teams worldwide; instilling consistent messaging and implementing process improvement to allow superior customer service and retention.



Konkle previously spent 4 years as a Support Services Director for Swan Logistics, a logistics and supply chain firm. Previously she spent 8 years as a Global Sales Support Manager with the logistics firm YRC Worldwide where she was a winner of a YRC Worldwide Chairman's Award.

ABOUT AUSTIN HARDWARE & SUPPLY, INC.

Austin Hardware & Supply is a wholesale distributor of specialty industrial and vehicular hardware with ten locations throughout the U.S. Since 1960, Austin Hardware has been providing innovative hardware solutions with top-quality parts, extensive inventory, fast and accurate shipping, and competitive prices — all supported by experienced, professional customer service dedicated to each customer's success.

For more information, contact:

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